

Terms and Conditions

1.Registration

- Registration for ballet lessons is done via email.
- 1 Free trial lesson will be offered after which a student will be required to sign up for the full term.
- A registration form will need to be signed prior to commencing lessons.
- Registration for the next term is automatic unless a cancellation is received in writing prior to the term ending.
- Lessons follow the Kanton Zug school term schedule. There will be no lessons on public holidays or during school holidays.

2. Payment

- Fees are payable per term.
- Fees need to be paid upfront at the beginning of each term. An invoice will be sent to each student in advance of each new term.

Moms and Tots Creative Dance (18+ mths)Baby Ballerinas (3-5yrs)Pre-Primary and Primary Ballet (5-7yrs)Grade 1-2 Ballet (7-8yrs)

Grade 3+ Ballet	CHF 27 per lesson
Adults	CHF 30 per lesson

- Fees are pro rata if a student joins during the term.
- Fess are paid via internet banking transfer.
- Siblings will receive a 10% discount in fees.

3. Non-Attendance and change of schedule

- Please let us know by email or message if your child is unable to attend a lesson.
- Refunds for non-attendance will not be given unless in the case of long-term illness.
- If a class is cancelled due to illness of the teacher, a health epidemic or any force majeure event, we will try to reschedule the class. This may be on a different day and time from when the class was originally scheduled, and might involve an extension to the term time dates. If necessary, lessons will be conducted online over Zoom. If this is not possible, the following term's invoice will be adjusted accordingly.
- A Force Majeure refers to any event beyond our reasonable control including and without limitation, acts of God, interruption of power or other utility, acts of civil or military authority, national emergencies, explosion, flood, accident, earthquake or other catastrophe, fire, notifiable disease, war or riot.

4. Uniform

• We strongly recommend that students adhere to uniform requirements. A uniform guide will be provided on registration.

5. Duty of Care, Safety and Conduct

- Please be aware that due to the nature of dance and for your child's growth, development and safety it may be necessary at times to engage in physical contact with your child. This will always be done in an appropriate manner and with your son or daughter's best interests in mind.
- All students and guardians acknowledge that while every care and safety measure will be taken, there is an inherent risk of physical injury while dancing and accept that risk without any recourse to En Pointe Ballet Studio.

6. Damages

• Parents/guardians will be financially responsible for any damage sustained to En Pointe Ballet Studios property, venues and their fittings by the student or their guardian. Parents/guardians will be charged for any repairs, labour or replacement as may be deemed necessary.

7. Responsibility

- En Pointe Ballet Studio does not accept responsibility for the damage or loss of goods left on the premises prior to, during or after dance classes.
- The student and their guardian/s indemnify and release En Pointe Ballet Studio, their teachers and directors from any responsibility in any way for loss or damage of its personal belongings or property.
- En Pointe Ballet Studio assumes no liability for accidents, loss or theft. Parents are responsible for arranging accident and personal liability insurance for their child.

8. Studio Rules

- Please be on time for the lesson. Arrive between 15min and 5 minutes before the class starts. If possible, have your little one already changed for the class.
- Parents/guardians are responsible for their child before and after the class.
- Food is not allowed in the studio and waiting areas.

9. Photos and videos

- From time to time, we will take photos or videos of students in class. These will be used to send to you to update you on your child's progress and also for advertising purposes on our website or social media platforms.
- By enrolling your child in En Pointe Ballet Studio, you acknowledge that photos and videos may be taken and used for this purpose.
- You may withdraw consent at any time by written notice.

10. Parents Watching Classes

- To allow the children to focus on the lesson and benefit as much as possible, parents are asked to leave the studio during the class. Opportunities to watch class will be given at the end of each term.
- Parents will be allowed in class for the first lesson should the child need the extra support.

11. Data Protection

• En Pointe Ballet and Pilates undertakes to treat personal data and information confidentially and not to pass them on to third parties. The only exception to this is the transfer of data to employees and business partners for organizational reasons. Students/guardians also undertake to treat information about other members and course participants confidentially.